

Fare Rules for the Narita ⇄ Bangkok/ Singapore route (Boarding period from March 30th, 2025 to March 28th, 2026)

FareType	Simple	Standard	Selected
Carry-on baggage	7 KG	7 KG	7 KG
Checked-baggage	Not included	Included 23 kg x 1 piece	Included 23 kg x 2 pieces
In-flight meals purchased in advance	Not included	Not included	Included
Advance seat assignments	Not included	Included ✓ Seats can be selected excluding the seats that cost 5,000JPY/1,470THB/51SGD or more	Included ✓ All seats can be selected
Ticket Purchase Deadline	Up to 5 hours before departure	Up to 2 hours before departure	Up to 5 hours before departure
Flight changes	Change: Not permitted	Change: Not permitted	Change: Not permitted
Flight cancellation and refund	Refund: Not permitted	<p>1). Refund: Permitted Cancellation Fee: Applicable Fee Application: More than 5 Hours Prior to departure Fee amount: 75% of the fare * optional services purchased separately from the fare are non-refundable.</p> <p>2). Refund: Not permitted Application: After 5 Hours Prior to departure * Online refunds are possible up to either the departure time or the check-in time, whichever is earlier.</p>	<p>1). Refund: Permitted Cancellation Fee: Applicable Fee Application: More than 5 Hours Prior to departure Fee amount: 35% of the fare * optional services purchased separately from the fare are non-refundable.</p> <p>2). Refund: Not permitted Application: After 5 Hours Prior to departure * Online refunds are possible up to either the departure time or the check-in time, whichever is earlier.</p>

The fees for optional services purchased separately from the fares cannot be refunded.